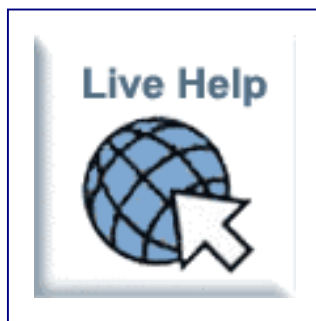


*"Combining the power of libraries,
librarians, and technology to help all
Washingtonians get information
wherever they are."*



Washington State Virtual Reference Collaborations



Sound Libraries Information Consortium provides general and specialized reference services to Puget Sound residents and beyond via a shared e-mail and chat reference service. Consortium partners are:

- Seattle Public Library
- UW Health Sciences Library
- King County Law Library
- Washington State Law Library
- Elisabeth C. Miller Horticultural Library



The University of Washington and Cornell University were able to expand their hours of chat reference service through collaboration. From 7 am to noon PST the service is staffed by Cornell librarians. From noon to 9 pm, UW librarians take over.

The Eastern Washington Virtual Reference Consortium (Ask Us 24/7) combines two community colleges with public libraries in eastern Washington.

Partners are:

Pend Oreille County Library
Stevens County Library
Whitman County Library
North Central Regional Library
Neill Public Library
Asotin County Library
Spokane Falls Community College
Spokane Community College



More Collaboration in the works...

North Olympic Library System, Jefferson County Library, Port Townsend Public Library and Peninsula College will collaborate in a shared virtual reference service. This live, online service will offer point-of-need information to 90,000 residents in two rural counties.

Skagit Valley College and Grays Harbor College provide virtual reference service to distance education students and to traditional students using library resources online. This service will be expanded to reach five area high schools in Anacortes, Sedro-Woolley, LaConner, Mount Vernon and Friday Harbor.

The libraries of WSU in Pullman and WSU in Vancouver will implement a **shared virtual reference service to provide equitable reference and library instruction to all students, especially those enrolled in distance degree programs.**